

United Community Health Center
715 West Milwaukee
Storm Lake, IA

Phone: 712.213.0109 Medical
712.213.0179 Dental

Presenter:

Brad L. Meyer, MHA

Executive Director

brad@uchcsl.com

About UCHC...

- ▶ Location: 715 West Milwaukee, Storm Lake
- ▶ Opened new building in July 2009
- ▶ Hours of operation to meet the needs of our clients
- ▶ Closed from 12-1pm daily
- ▶ Phone numbers : 712-213-0109 medical
712-213-0179 dental

What is a Community Health Center?

- ▶ A Federally Qualified Health Center (FQHC) is a type of provider defined by the Medicare and Medicaid statutes. FQHCs include all organizations receiving grants under Section 330 of the Public Health Service Act
- ▶ UCHC is a non-profit 501(c)(3) organization
- ▶ Can receive competitive and non-competitive grant awards up to \$675,000 a year to offset operating losses for taking care of the uninsured and underinsured.
- ▶ Governed by a volunteer Board of Directors which must be comprised of at least 51% users of the health center.

What is a Community Health Center?

- ▶ Open to treat everyone who seeks care regardless of their ability to pay; however, UCHC is *not a free clinic*. We have to have our revenues meet our expenses like every other business
 - Medicare 2%
 - Medicaid 23%
 - Private Insurance 33%
 - Uninsured 42%
- ▶ Blend of private and public health
- ▶ Medical home is the framework of service delivery focusing on quality and outcomes; guided by evidence-based medicine.

Our Mission

It is the mission of the United Community Health Center to provide comprehensive primary and preventive care services to the uninsured, insured, underinsured and underserved of Buena Vista and Sac counties.

We are here to serve anyone who seeks care, regardless of age, sex, gender, race, ethnicity or income.

We welcome Medicaid (Title XIX), Medicare, Private Insurance and the Uninsured.



Medical staff

- ▶ Family Practice Physician
 - Budgeted for 20 patients per day
- ▶ Family Practice Nurse Practitioner
 - Budgeted for 20 patients per day
- ▶ Registered Nurses
- ▶ Bilingual Patient Care Technicians
- ▶ Family Support Worker

Dental staff

- ▶ Family Dentist
 - Budgeted for 14 patients per day
- ▶ Dental Hygienist
 - Budgeted for 8 patients per day
- ▶ Dental Staff - some bilingual
- ▶ Bilingual Receptionist
- ▶ Interpreters available

Registration & Scheduling Staff

- ▶ Bilingual Receptionists available
- ▶ Bilingual Dental Receptionist
- ▶ Spanish, Hmong, Lao, and Thai Interpreters
- ▶ Accounts Receivable Counselor available for consultations

Unique Programs

- ▶ Sliding Fee Scale for services based on income and family size is available
- ▶ 340b Discount Drug Program – through the main Hy-Vee store on North Lake Avenue
- ▶ Patient Assistance Program
 - Medications from manufacturers
 - UCHC submits paperwork
 - Medications delivered to UCHC for patient pick up for a small administration fee.

Unique Programs

- ▶ Iowa Prescription Drug Corporation Medication Voucher Program
- ▶ Smoking Cessation Program
- ▶ “One-Stop Shop”
 - Primary and Urgent Medical Care
 - Emergency and Routine Dental Care
 - Behavioral Health Consultations, Rx Prescribing and Therapy
 - Provided by Plains Area Mental Health Center and The Season’s Center
- ▶ Insurance paperwork assistance for those that need translation

Our Medical Services

- ▶ Chronic Disease Education & Referral
- ▶ Department of Transportation Physicals
- ▶ Department of Defense & Military Entrance Physicals
- ▶ Immunizations & Well Child Visits
- ▶ Laboratory- in-house and outside lab available
- ▶ Medical Needs Risk Assessments
- ▶ Men's & Women's Health Physicals
- ▶ Primary Care & Urgent Care

Our Dental Services

- ▶ Dental examinations & x-rays
- ▶ Dental treatment, fillings and extractions
- ▶ Emergency treatment for pain, swelling, broken teeth, etc.
- ▶ Partials and dentures
- ▶ Root canal treatment for diseases of the pulp

United Community Health Center
2011 Medical Sliding Fee Schedule
Effective 8/1/2011

Family Size	
Slide	<u>Amt to Pay</u>
Slide A	\$ 20.00
Slide B	\$ 35.00
Slide C	\$ 45.00
Slide D	\$ 55.00
Slide E	100%

1			2			3		
<u>Annual Income</u>			<u>Annual Income</u>			<u>Annual Income</u>		
zero	to	\$ 10,889	zero	to	\$ 14,709	zero	to	\$ 18,529
\$ 10890	to	\$ 14,591	\$ 14,710	to	\$ 19,710	\$ 18,530	to	\$ 24,829
\$ 14,592	to	\$ 18,185	\$ 19,711	to	\$ 24,564	\$ 24,830	to	\$ 30,943
\$ 18,186	to	\$ 21,780	\$ 24,565	to	\$ 29,420	\$ 30,944	to	\$ 37,060
\$ 21,781	to	and UP	\$ 29,421	to	and UP	\$ 37,061	to	and UP

Family Size	
Slide	<u>Amt to Pay</u>
Slide A	\$ 20.00
Slide B	\$ 35.00
Slide C	\$ 45.00
Slide D	\$ 55.00
Slide E	100%

4			5			6		
<u>Annual Income</u>			<u>Annual Income</u>			<u>Annual Income</u>		
zero	to	\$ 22,349	zero	to	\$ 26,169	zero	to	\$ 29,989
\$ 22,350	to	\$ 29,948	\$ 26,170	to	\$ 35,066	\$ 29,990	to	\$ 40,185
\$ 29,949	to	\$ 37,323	\$ 35,067	to	\$ 43,702	\$ 40,186	to	\$ 50,082
\$ 37,324	to	\$ 44,700	\$ 43,703	to	\$ 52,340	\$ 50,083	to	\$ 59,980
\$ 44,701	to	and UP	\$ 52,341	to	and UP	\$ 59,981	to	and UP

Family Size	
Slide	<u>Amt to Pay</u>
Slide A	\$ 20.00
Slide B	\$ 35.00
Slide C	\$ 45.00
Slide D	\$ 55.00
Slide E	100%

7			8			9		
<u>Annual Income</u>			<u>Annual Income</u>			<u>Annual Income</u>		
zero	to	\$ 33,809	zero	to	\$ 37,629	zero	to	\$ 41,449
\$ 33,810	to	\$ 45,304	\$ 37,630	to	\$ 50,423	\$ 41,450	to	\$ 55,542
\$ 45,305	to	\$ 56,461	\$ 50,424	to	\$ 62,840	\$ 55,543	to	\$ 69,220
\$ 56,462	to	\$ 67,620	\$ 62,841	to	\$ 75,260	\$ 69,221	to	\$ 82,900
\$ 67,621	to	and UP	\$ 75,261	to	and UP	\$ 82,901	to	and UP

United Community Health Center
2011 Dental Sliding Fee Schedule
Effective 9/1/2011

Family Size		1			2			3		
		<u>Annual Income</u>			<u>Annual Income</u>			<u>Annual Income</u>		
Slide	<u>Amt to Pay</u>	zero	to	\$ 10,889	zero	to	\$ 14,709	zero	to	\$ 18,529
Slide A	20%									
Slide B	40%	\$ 10890	to	\$ 14,591	\$ 14,710	to	\$ 19,710	\$ 18,530	to	\$ 24,829
Slide C	60%	\$ 14,592	to	\$ 18,185	\$ 19,711	to	\$ 24,564	\$ 24,830	to	\$ 30,943
Slide D	80%	\$ 18,186	to	\$ 21,780	\$ 24,565	to	\$ 29,420	\$ 30,944	to	\$ 37,060
Slide E	100%	\$ 21,781	to	and UP	\$ 29,421	to	and UP	\$ 37,061	to	and UP

Family Size		4			5			6		
		<u>Annual Income</u>			<u>Annual Income</u>			<u>Annual Income</u>		
Slide	<u>Amt to Pay</u>	zero	to	\$ 22,349	zero	to	\$ 26,169	zero	to	\$ 29,989
Slide A	20%									
Slide B	40%	\$ 22,350	to	\$ 29,948	\$ 26,170	to	\$ 35,066	\$ 29,990	to	\$ 40,185
Slide C	60%	\$ 29,949	to	\$ 37,323	\$ 35,067	to	\$ 43,702	\$ 40,186	to	\$ 50,082
Slide D	80%	\$ 37,324	to	\$ 44,700	\$ 43,703	to	\$ 52,340	\$ 50,083	to	\$ 59,980
Slide E	100%	\$ 44,701	to	and UP	\$ 52,341	to	and UP	\$ 59,981	to	and UP

Family Size		7			8			9		
		<u>Annual Income</u>			<u>Annual Income</u>			<u>Annual Income</u>		
Slide	<u>Amt to Pay</u>	zero	to	\$ 33,809	zero	to	\$ 37,629	zero	to	\$ 41,449
Slide A	20%									
Slide B	40%	\$ 33,810	to	\$ 45,304	\$ 37,630	to	\$ 50,423	\$ 41,450	to	\$ 55,542
Slide C	60%	\$ 45,305	to	\$ 56,461	\$ 50,424	to	\$ 62,840	\$ 55,543	to	\$ 69,220
Slide D	80%	\$ 56,462	to	\$ 67,620	\$ 62,841	to	\$ 75,260	\$ 69,221	to	\$ 82,900
Slide E	100%	\$ 67,621	to	and UP	\$ 75,261	to	and UP	\$ 82,901	to	and UP

Questions?

Website – www.uchcsl.com

facebook

Who are we?

United Community Health Center is a not-for-profit community health center established in 2006. Dental services were added in July 2009.

Hours

Our clinic is open Monday through Saturday with hours designed to fit your busy life.

Location

Our clinic is located at 715 West Milwaukee, Storm Lake, Iowa.

Questions Regarding Your Medical or Dental Care

Please call us with questions about your medical or dental care. Our office staff is qualified to answer most questions. If required, the doctor will return your call at the earliest opportunity.

We are on 

Link to our page through
www.uchcsl.com

United Community Health Center
715 W Milwaukee
Storm Lake, Iowa

Our Mission:

It is the mission of United Community Health Center to provide comprehensive primary and preventive care services to the uninsured, underinsured, and underserved of Buena Vista and Sac Counties.

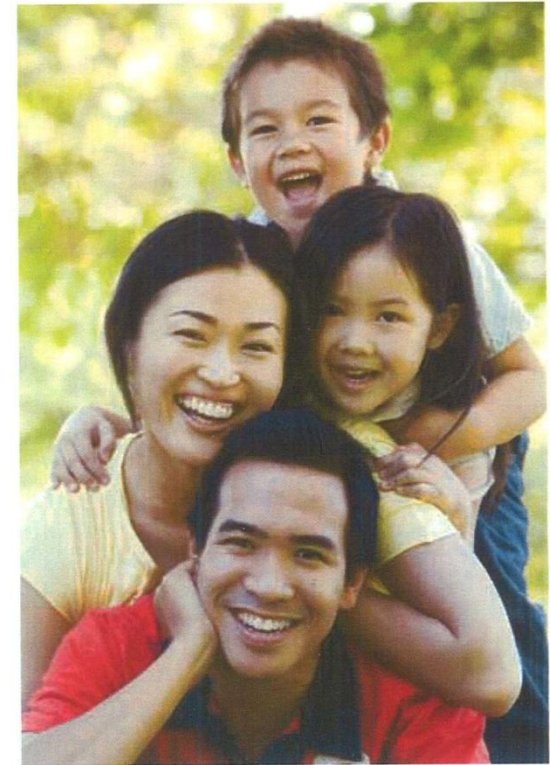
United Community Health Center is open to serve anyone who seeks care regardless of age, sex, gender, race, ethnicity or income.

712.213.0109 - Medical Clinic
712.213.0179 - Dental Clinic

www.uchcsl.com



Medical - Dental Clinic



www.uchcsl.com



Centro de Salud និងមជ្ឈមណ្ឌលសុខភាពសហគមន៍

United Community Health Center - Dierwechter Medical Clinic & Harkin Dental Clinic

Our goal is to ensure that you receive quality medical and dental care in a personal and caring manner. Your health is important to us. We want to be your resource for both treatment and information to improve your family's health for a lifetime!



The following information is designed to answer questions you may have regarding our clinic. The more you know about our policies and methods of practice, the more we can be of service to you.

Clinic Services

Family Medicine Focusing on Wellness provides a full range of comprehensive medical services beginning at birth:

- Primary & Preventative Care
- Immunizations
- Laboratory
- Pharmacy - low cost medications
- Family Planning
- Men's & Women's Health
- Chronic Disease Management
- Well Child Visits
- Physicals

Family Dentistry Focusing on Pediatrics provides a full range of comprehensive dental treatment services beginning at age 6 months:

- Dental examinations
- Dental treatment, fillings and extractions
- Emergency treatment for pain, swelling, broken teeth, etc.
- Partials and dentures
- Root canal treatment for diseases of the pulp

Appointments

Patients are seen on an appointment basis. Please call 213-0109 for medical appointments or call 213-0179 for dental appointments during regular business hours so our receptionist can schedule your appointments. Walk-in patients are seen as our schedule allows.

Appointment Cancellation

If you cannot keep your appointment, please notify us immediately. A charge will be made for appointments broken or cancelled without 24 hours notice.

Please note:

- If you are more than 15 minutes late for your appointment, you will need to reschedule.
- Unsupervised children may not be left in the waiting area.
- Smoking, eating or drinking is not permitted anywhere in the clinic.
- Please turn off your cell phone while in our office.

Emergency Care

Our clinic provides services only during our business hours. For after hours emergencies, we recommend you seek care at an emergency clinic or hospital of your choice. You are responsible for all hospital or emergency clinic charges.

For medical or dental emergencies during our regular business hours, call us and we will try to see you that day.



Bilingual Staff

Members of our staff speak English, Spanish, Hmong and Lao. Interpreters are provided so you are well informed about your care or your child's care.



Fees and Payments

We make every effort to keep the cost of your medical and dental care down. Payment is expected at the time of service unless prior arrangements have been made. We accept checks, credit cards, cash, private insurance, Medicaid (Title XIX), and HAWKI insurance. Please remember that no insurance company covers all costs. It is your responsibility to pay any deductible, co-insurance, or any other balance not paid by your insurance company.

Service Discounts

Our Sliding Fee Scale ranges from a charge of \$20 to \$50 per visit according to family size and income. The fee covers your visit, some lab tests and immunizations. We can help determine if you qualify for any discounts, please ask our staff for more information.



Enhanced Assistance

Our in-house social worker provides help in completing applications for a number of assistance programs, including the prescription assistance program at United Community Health Center.